

I wanted to take the opportunity of this payday to send my most heartfelt thanks to each and every one of our employees for everything you have done, and are doing, to keep our beloved residents safe during this unprecedented pandemic. The challenges you have faced and the extraordinary lengths you all have gone to keep our residents safe from COVID-19 are nothing short of miraculous. Each and every one of you should be extremely proud that Petersen Health Care has so far beaten the odds and kept this silent killer out of our buildings. I recognize every single one of you, our valued employees, is the reason for that success. I am inspired daily by your courage, caring touch, and loyalty. Our beloved residents are the true beneficiaries of your unselfish service. This is the most challenging time in the history of our industry, and I am so very thankful to be in this fight with such amazing professionals.

As of today Petersen Health Care has been restricting visitors and following all CDC guidance, including screening and assessing employees for 7 solid weeks. In fact, PHC began prohibiting certain visitors, screening for symptoms, and posting our entrances almost 2 weeks before the regulatory agencies started requiring those measures. The net effect of these efforts is reflected in the success we have had limiting our residents' exposure to the Coronavirus. The challenge each of you face now is to continue to take care of yourselves, make sure you don't let your guard down, and ensure you don't expose yourself in the community. I know the COVID-19 pandemic has taken a mental and emotional toll on each of you. Healthcare workers feel the burden of this crisis the most. I implore each of you to continue to take steps to ensure your own health and well-being as you navigate this challenging time. If you remain safe, your families remain safe, your coworkers remain safe, and all our residents remain safe.

Included with your paycheck are fliers reminding you of the important steps you can take to keep yourself safe in the community and help you avoid the stress, burnout, and exhaustion that can result from traumatic experiences caused by the pandemic. Social distancing, hand washing, getting adequate sleep, eating healthy foods, avoiding contact with sick people, wearing a cloth face mask in public, avoiding touching your face, and sneezing and coughing into your elbow will continue to be important for a very long time. I am confident each of you is well prepared for the battles yet to come.

In conclusion, I want to thank you all again from the bottom of my heart for your valiant efforts to keep our residents safe. The world is taking note of the heroic work you all perform every day – recognition that is well deserved and long overdue.

Be safe,

Greg Wilson Senior Vice President of Operations Petersen Health Care

"Caring with a Hometown Touch"